

TERMS & CONDITIONS

1. RESERVATION PROCESS:

- A deposit of \$800 is required to make a Tour reservation.
- Late booking refers to all the bookings made after July 5th. In that case 100% payment on reservation is required. The availability of places might be limited.
- The maximum number of participants is 49 and there is no minimum.
- Billing currency is American Dollar (USD).

2. FINAL PAYMENT

- Final balance must be paid by July 4th, 2022.
- Failure to make a full payment by July 4th, 2022 may result in automatic cancellation of the reservation and forfeiture of the deposit – based on the cancellation policy.
- Billing currency is American Dollar (USD).

3. TYPES OF PAYMENT

- Credit card

4. CANCELLATION MADE BY CLIENT:

- If you have to cancel your tour by July 4th, 2022 or earlier, we charge only a small service fee of \$150 USD per person.
- Cancellation made between July 4th – August 16th, 2022 results in 30% (of the total cost of the tour) fee.
- Cancellation made after August 16th, 2022 results in 100% fee. (total cost of the tour)
- Once the tour has commenced, there will be no cancellations and refunds for the unused portion.

5. ACCOMMODATION:

- Hotels reserved for our tours are rated as Comfort (***) in Polish hotel classification) or above (up to Deluxe *****). We ensure that the hotels are upmarket, clean, comfortable and well located so as to facilitate sightseeing of the area.
- Single rooms are available on request and require an extra charge – mentioned in the itinerary.

6. HOTEL OR ITINERARY VARIATIONS:

- Changes in the itinerary may occur so we reserve the right to change the tour program as well as the hotels as necessitated by circumstances beyond our control.

7. AIR TRANSPORTATION:

- The price does include the costs of transportation to and from Poland provided by Polish Airlines LOT. There is a possibility to fly out of New York (JFK) or Chicago (ORD).
 - Flights to Poland:
 - New York (JFK) – Warsaw – September 13th, 2022 at 10:05 p.m.- direct flight, arrives in Warsaw on September 14th, 2022 at 12:35 p.m.(local time)

- Chicago (ORD) – Warsaw – September 13th, 2022 at 9:30 p.m. – direct flight, arrives in Warsaw on September 14th, 2022 at 1:40 p.m. (local time)
- Flights from Poland:
 - Warsaw - New York (JFK) – September 25th, 2022 at 4:45 p.m.- direct flight, arrives in New York on September 25th, 2022 at 8:05 p.m. (local time)
 - Warsaw - Chicago (ORD) – September 25th, 2022 at 4:40 p.m. – direct flight, arrives in Chicago September 25th, 2022 at 7:35 p.m. (local time)
- We assume no responsibility for actions related to travel services beyond our control like i.e. flight time changes, etc. but ensure to immediately adjust the itinerary in case of need.
- Getting to and from the airport in the USA is on your own cost & responsibility.
- Transfer to and from the airport in Warsaw, Poland is provided by the tour operator (Genealogytour.com).

8. LAND TRANSPORTATION:

- Depending on the number of participants the land transportation will be provided by minibuses or small coaches.

9. MEALS:

- It is advisable that you inform us about any special dietary requirements in advance.
- Breakfast is included everyday in the hotel where the accommodation is provided
- Lunch & dinner – as noted in the itinerary.

10. TOUR INCLUSIONS:

- The tour includes all the travel as noted in the itinerary especially: flights to and from Poland (New York or Chicago), airport transfers in Warsaw, accommodation in comfortable hotels, meals as indicated in the itinerary, tour materials, service of the tour leaders, driver and local guides, program and entrance fees as noted in the itinerary.

11. TOUR EXCLUSIONS:

- Luggage and travel cancellation insurance, health insurance, passport costs, visa and optional excursions are excluded. All items of personal nature (room service, beverages, telephone charges, laundry, special food requests, etc.) and meals not specified in the tour itinerary are not included.

12. OTHERS

This tour is appropriate for travelers in good health with good mobility. You should be able to comfortably participate in up to three hours of physical activity per day on most days, including walking at an easy pace, sometimes on uneven terrain, climbing stairs and standing in galleries.

You should be able to:

- always keep up with the group
- walk for 1-2 miles at a moderate to slow pace with only short breaks stand for a reasonable length of time in galleries and museums negotiate stairs and escalators get on and off a coach with steep stairs unassisted move your luggage a short distance if required A note for older travelers.

If you are more than 80 years old, or have restricted mobility, it is likely that you will find this itinerary challenging. You may have to miss certain activities and may not get the full value of the tour. Before submitting your booking form, please contact us to discuss your situation and the exact physical requirements of this tour. While we will do our best to reasonably accommodate the physical needs of all group members, we reserve the right to refuse bookings if we feel that the requirements of the tour are too demanding for you and/or if local conditions mean we cannot reasonably accommodate your condition.